

## **CORPORATE SOCIAL RESPONSIBILITY (CSR) POLICY STATEMENT**

The Directors and staff are fully committed to satisfy the needs of our stakeholders by applying effective processes that recognise our corporate social responsibilities (CSR), in line with the requirements of ISO 26000 and to ensure compliance with the Modern Slavery Act

We will develop strategic working partnership arrangements with end users, customers and suppliers with increased transparency and for long term mutual benefit.

Ultimate responsibility for CSR management rests with the Managing Director with day-to-day responsibility for implementation being delegated to named Directors and Managers

Our management systems cover all activities that could impact on the satisfaction of our customers and stakeholders including:

- Fair and ethical conduct throughout our business processes (see OP-06)
- Compliance with all relevant legislation and approved Codes of Practice (see OP-14)
- Supply Chain Management that seeks to achieve leverage for the benefit of all parties based on mutual trust, performance, challenge and improvement (see OP-06)
- Commitment to co-operating with our customers, and seeking co-operation from our suppliers to ensure modern slavery act is complied with, and any unacceptable practices are prevented (OP-06)
- Client satisfaction through timely resolution of issues and concerns raised (see OP-11)
- Health and well-being of staff and others affected by our operations, via simple and robust systems, with particular focus on long term health of our staff (see OP-21, 15)
- Monitor our environmental impacts, sustainability and seek ways to reduce impacts (see OP-22)
- Being a good neighbour and supporting our local economy (see OP-06)

This policy will be reviewed based on emerging best practice and every 2 years, by the Management, and approved by the Directors.

**Signed:**

**Richard Carr**  
**Managing Director**

**Date** 19/12/2017